


## Memorandum of Understanding

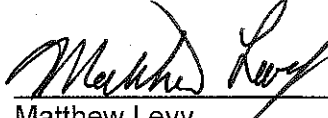
### Implementation of Remedy in Arbitration Case 192 – Order Creation

Regarding implementation of the Arbitrator's remedy in Case 192 (Grievance #21141, filed 7/29/2011), the Company and Union agree to the following:

1. Troublemens will continue to utilize FAS/MobileConnect to complete the damaged equipment report.
2. Upon completion of damaged equipment report by the Troublemens, in the case of emergency, Capital work requiring estimating (in accordance with JA 837 and S0205), a notification (rather than an order) will be generated. The notification will be populated but the order number will not be generated.
  - a. Estimating will be called out as required by SO205 and will at that time
  - b. Review the notification, determine work required, and create the order
  - c. Prepare the emergency construction package, all drawings and necessary information, calculations and forms, and deliver the complete job package to construction and attach it to SAP.
3. In the case of emergency, Capital work requiring estimating (in accordance with JA 837 and S0205), when estimating is called in according with SO205 and an estimator has not created or stopped the order within three hours, the system will automatically generate the order. Estimating shall have the ability to review and independently cancel that expense and/or capital orders at that time if automatically generated and not appropriate.
4. The Company and the Union will meet six months after the implementation of this new process to evaluate whether the time frame in item 4 above is providing enough time for Estimators to be called out and perform the tasks described in item 3.

  
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Joshua Sperry  
Sr. Union Representative  
For the Union

11/20/14  
\_\_\_\_\_  
date

  
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Matthew Levy  
Principal Negotiator  
For the Company

11/20/14  
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date