

# Leading with Emotional Intelligence / Courageous Conversations

Develop Skills for Personal and Professional Success



- ❖ Discover how to connect to those around you
- ❖ Learn how to steer clear of friction when others push your buttons
- ❖ Find out how to manage your frustration when dealing with others

Exploring and developing emotional intelligence not only makes us happier and more successful, but it helps us motivate ourselves, manage stress more effectively, and resolve conflict with others. Courageous Conversations builds skills which allow us to address differences that negatively affect quality, safety, service and working relationships.

## 2017 is your year to make Communication Matter!

The Laboratory Scientists Labor Management Committee (LSLMC) is proud to sponsor **Leading with Emotional Intelligence / Courageous Conversations**. Make plans to join us:

### Date & Location:

Thursday, October 19, 2017 Vallejo (*Registration deadline Sept. 22*)

### Eligible Participants:

Clinical Lab Scientists, Medical Lab Technicians, Supervisors, Managers, and other Laboratory Personnel. Priority seating given to Local 20 members.

### Registration:

Go to **LabLink > Lab Services > Education** for online and by mail registration and payment information

### Continuing Education Units: 7.5 CEUs

**Cost:** \$40.00, includes book, continental breakfast, and lunch

**Note:** This course **requires pre-work**. A book with instructions will be mailed to the address provided on your registration. Assignments **MUST BE COMPLETED** before class or you will forfeit your registration fee and seat.